

Team Leading Level 2

NVQ code: Q5000010

Type of unit	Unit Code	Unit Title
U1054202	Mandatory	Maintain and develop effective working relationships
U1054201	Mandatory	Organise and communicate information
U1050647	Mandatory	Ensure your own actions reduce risks to health and safety
U1054080	Mandatory	Organise and improve your team's work
U1054198	Optional	Organise your team's resources
U1054199	Optional	Organise and develop yourself
U1054200	Optional	Help your team members to develop their performance
U1053841	Optional	Resolve customer service problems
U1052484	Optional	Enter and find data using information technology

Minimum units required:

All 4 mandatory units and 2 optional units are required for successful completion of this NVQ.